



REPUBLIC OF THE PHILIPPINES  
PHILIPPINE STATISTICS AUTHORITY

## VISION

SOLID, RESPONSIVE, AND  
WORLD-CLASS AUTHORITY ON  
QUALITY STATISTICS, EFFICIENT CIVIL  
REGISTRATION, AND INCLUSIVE  
IDENTIFICATION SYSTEM.

## MISSION

DELIVER RELEVANT AND RELIABLE  
STATISTICS, EFFICIENT CIVIL  
REGISTRATION SERVICES AND  
INCLUSIVE IDENTIFICATION SYSTEM  
FOR EQUITABLE DEVELOPMENT  
TOWARDS IMPROVED QUALITY OF  
LIFE FOR ALL.



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## CORE VALUES

### INTEGRITY

WE OBSERVE THE HIGHEST STANDARDS OF PROFESSIONAL BEHAVIOR BY EXEMPLIFYING IMPARTIALITY AND INDEPENDENCE IN EVERYTHING WE DO. WE STAND FIRM WITH UNDUE INFLUENCE - ENSURING INTEGRITY CUTS ACROSS NOT ONLY IN THE STATISTICS WE DELIVER, BUT MORE IMPORTANTLY, IN OUR PEOPLE.

### TRANSPARENCY

WE ENSURE TRANSPARENCY IN ALL INTERACTIONS AND TRANSACTIONS TO BUILD AND NURTURE TRUST INSIDE AND OUTSIDE THE PSA. WE STRIVE FOR CLEAR COMMUNICATION, SHARED KNOWLEDGE, AND INFORMED, ALL-INCLUSIVE DECISIONS FOR CULTIVATING MUTUAL RESPECT AT ALL LEVELS OF THE ORGANIZATION.

### ADAPTABILITY

WE RESPOND TO CHANGE WITH A POSITIVE ATTITUDE AND WILLINGNESS TO LEARN NEW WAYS TO DELIVER OUR MANDATE. WE STAY ON TOP OF TECHNOLOGICAL ADVANCEMENTS AND NEVER GIVE UP IN THE FACE OF CHALLENGES, INSTEAD FINDING THEM AS OPPORTUNITIES TO DISCOVER AND GAIN INSIGHTS TO FURTHER OUR SERVICES TO THE PUBLIC.



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## QUALITY POLICY

WE, THE PHILIPPINE STATISTICS AUTHORITY, COMMIT TO DELIVER RELEVANT AND RELIABLE STATISTICS, EFFICIENT CIVIL REGISTRATION SERVICES AND INCLUSIVE IDENTIFICATION SYSTEM TO OUR CLIENTS AND STAKEHOLDERS.

WE ADHERE TO THE UN FUNDAMENTAL PRINCIPLES OF OFFICIAL STATISTICS IN THE PRODUCTION OF QUALITY GENERAL-PURPOSE STATISTICS.

WE COMMIT TO DELIVER EFFICIENT CIVIL REGISTRATION SERVICES AND INCLUSIVE IDENTIFICATION SYSTEM IN ACCORDANCE WITH THE LAWS, RULES AND REGULATIONS, AND OTHER STATUTORY REQUIREMENTS.

WE ENDEAVOR TO LIVE BY THE ESTABLISHED CORE VALUES OF THE PSA AND ADAPT THE APPROPRIATE TECHNOLOGY IN THE DEVELOPMENT OF OUR PRODUCTS AND DELIVERY OF SERVICES TO ENSURE CUSTOMER SATISFACTION.

WE COMMIT TO CONTINUALLY IMPROVE THE EFFECTIVENESS OF OUR QUALITY MANAGEMENT SYSTEM TOWARDS EQUITABLE DEVELOPMENT FOR IMPROVED QUALITY OF LIFE FOR ALL.

CLAIRE DENNIS S. MAPA, PH. D.  
UNDERSECRETARY  
NATIONAL STATISTICIAN AND CIVIL REGISTRAR GENERAL