BIDS AND AWARDS COMMITTEE

Bid Bulletin No. 4

26 January 2021

PROCUREMENT OF SERVICES OF REGISTRATION AGENCIES FOR PHILSYS (OUTSOURCING OF PHILSYS REGISTRATION) IN NCR AND REGION IV-A

This Bid Bulletin No. 4 modifies respective portions of the Bidding Documents, issued on 22 December 2020.

The changes to the Bidding Documents, as indicated in the succeeding pages, are being issued in compliance with Section 22.5 of the Revised 2016 Implementing Rules and Regulations of RA 9184. Under this section, the procuring entity is directed to issue an amendment at least seven (7) days before the deadline for submission of the bid.

Except as expressly amended by this Bid Bulletin, all other terms and conditions of the Bidding Documents issued on 22 December 2020 shall remain unchanged and shall remain in full force and effect in accordance with their terms.

For guidance and information of all concerned.

(Sgd.) MINERVA ELOISA P. ESQUIVIAS OIC Deputy National Statistician BAC Chairperson

PROCUREMENT OF SERVICES OF REGISTRATION AGENCIES FOR PHILSYS (OUTSOURCING OF PHILSYS REGISTRATION) IN NCR AND REGION IV-A

Bid Bulletin No. 4

Bid Bulletin No.	REFERENCE	AMENDMENTS/REVISION
BB4-1	Submission of Bids	From: 01 February 2021, on or before 11:00AM
		To: 02 February 2021, on or before 12:00 noon
	Opening of Bids	Retained, 02 February 2021, at 2:00PM
		Please refer to the meeting information below:
		Join Zoom Meeting
		https://us02web.zoom.us/j/85156778085?pwd=T2tEV3BVa01
		3NENGalNURDIzbXNLQT09
		Meeting ID: 851 5677 8085
		Passcode: 501822

PROCUREMENT OF SERVICES OF REGISTRATION AGENCIES FOR PHILSYS (OUTSOURCING OF PHILSYS REGISTRATION) IN NCR AND REGION IV-A

QUESTION AND ANSWER

as of 26 January 2021

Q&A Ref. No.	Specific Page / Section in the Bidding Docs.	Query/Issue	BAC Response/Clarification
Q&A - 1	BB3-1	May we request to remove the minimum volume of 95% for the successful volume and allow the bidder to manage the bid in accordance to the original bid documents where no minimum targets are set.	The minimum volume of successful registrations of 95% of the target volume for its area of coverage remains. Except for circumstances caused by intervening factors such as natural calamities or disasters, war, civil riot, sabotage, act of government, accident, fire, plague, pandemic, or similar events, which are beyond the RA's control. Such should be supported by certifications from relevant authorities.
Q&A - 2	p. 39 TOR 6 Establishment of RA Registration Centers	Will the RA be allowed to establish registration centers in private commercial premises?	Yes, the RA is allowed to establish registration centers in private commercial premises. Generally, government agencies may avail from outsourced services through an institutional contract of service which covers lump sum work or services to perform other functions for a maximum period of one (1) year subject to provisions of RA 9184 and pertinent budgeting, accounting and auditing rules and regulations. In order to fulfill the objective of RA 11055 as well as the mandate of the PSA, the Philsys Policy Coordination Council (PSPCC) agreed to explore a hybrid registration that employs the services of Registration Agencies in addition to PhilSys registrations in PSA offices to be able to achieve the target for 2021. The role of the private sector such as the Registration Agencies is highlighted in Section 2 of RA 11055 which provides that: <i>"It is also the declared policy of the State to recognize the indispensable role of the private sector as the main engine of national growth and development, and to provide the most appropriate incentives to mobilize private resources for the purpose of promoting the use and ensuring</i>

Q&A Ref. No.	Specific Page / Section in the Bidding Docs.	Query/Issue	BAC Response/Clarification
			maximum efficiency of the PhilSys as envisioned in this Act."
Q&A - 3	p.36 TOR 3.2	Please confirm that the RA will be responsible for providing the MDS along with the Registration Devices.	Yes, the RA will be responsible for providing the MDS along with the Registration Devices.
Q&A - 4	p.36 TOR 3.2	Please confirm that the RA will be responsible for providing the Management Server and Client functionality with Registration and Deregistration functionality.	Yes, the RA will be responsible for providing the Management Server and Client functionality with Registration and Deregistration functionality.
Q&A - 5	p.43 TOR 12	Will the RA be required to obtain a new Root Certificate or will PSA provide their Root Certificate?	During the deployment, the identity of the devices are expected to be validated by the device providers/suppliers at the management server, and issue certificates to individual devices. The responsibility of signing only trusted devices stays with the supplier. The certificate shall be from recognized certificate authority, i.e., DICT's PNPKI. The mechanism used to identify own devices by the device provider must be shared with PSA and validated.
Q&A - 6	Annex A p. 52 Software API Facial Capture (Webcam) p. 54 Software API Fingerprint (4+4+2) slap capture equipment p. 56 Software API Iris capturing equipment	Please confirm that the RA will be required to update to the latest MDS/SBI specifications from time to time. The current Stable MOSIP version is 1.1.3 and not 1.1.2 as mentioned in the Bidding Documents. Please amend this clause.	Yes, the RA shall upgrade to the latest/MDS/SBI specifications in case there is a necessary update to the APIs or specifications. Yes, the current stable MOSIP version is 1.1.3. The clauses on "Software API" under Annex A of the following Components: (1) "Facial Capture (Webcam)"; (2) "Fingerprint (4+4+2) slap capture equipment"; and (3) "Iris capturing Equipment" are hereby revised as follows: "Compliant with the operating system and registration client version 1.1.3 application's device manager specifications to handle device discovery, streaming, capture and other device lifecycle management requirements as specified in the MOSIP specification document in https://docs.mosip.io/platform/biometr

Q&A Ref. No.	Specific Page / Section in the Bidding Docs.	Query/Issue	BAC Response/Clarification
	-		ics/mosip-device-service- specification"
Q&A - 7	Annex A Capture Mode p. 51 Capture Mode Facial Capture (Webcam) p. 53 Capture Mode Fingerprint (4+4+2) slap capture equipment p. 54 Capture Mode Iris capturing equipment Software API	In the tender document Page 36 (Clause 3.2) and in Bid Bulletin QA 13, It is mentioned that the Bidder is responsible to provide and use their own SDK's for Quality Check. As per the MOSIP Specifications, the SDK is integrated inside the RegClient and cannot be an independent entity. This will lead to PSA using two different versions of the RegClient, one for PSA and one for RA, which is not recommended and not supported by MOSIP (Due to mismatch in the Manifest File).	The RA shall acquire the appropriate SDK for biometric quality check and validation that are equivalent to the existing PhilSys SDK provided by PSA's Biometric Service Provider (BioSP). The SDK or biometric libraries must conform to the specifications being implemented by the BioSP for the prevailing PhilSys registration system. The SDK or biometric libraries must be integrated with the MDS.
Q&A - 8	p. 40 TOR 6 Establishment of RA Registration Centers	Is the RA required to use the Queue Management System in the Registration?	The RA may use manual or computer- based queue management in order to control the crowd and flow of operation at the RA center.
Q&A - 9	Q&A – 4 under Bid Bulletin No. 3 p. 37 TOR 4	Please clarify under "Obligations of PSA" that PSA will be responsible to provide the VPN connections to the RA.	The PSA will set up the VPN connections between RA and PhilSys. However, the RA shall provide the Network Connectivity Between RA Registration Centers and PhilSys.
Q&A - 10		Is there any provision to prevent "cannibalization" of the volume of citizens, given the fact that PSA will still retain their ability to do Registrations within the zones for the RA. Will data enrolled by PSA directly be deducted from the total population count for SLA purposes.	The RA target registration volumes for NCR (7.9 million) and Region IVA (9 million) will not be able to cover the entire population for these regions. The projected population for NCR is 13.9 million while for Region IVA is 16.4 million. The PSA will retain its PhilSys Registration Centers in its provincial offices in NCR and Region IVA to cater to residents that might not be able to go to a RA registration center.

Q&A Ref. No.	Specific Page / Section in the Bidding Docs.	Query/Issue	BAC Response/Clarification
Q&A - 11	p. 26 Section VI Schedule of Requirements	Please clarify whether PSA has done any Step 1 Registrations in the Zones for the RA. If yes, how will the RA know that these Registrations will be sent to the Registration Centres of the RA and not PSA.	However, the PSA will encourage the residents through announcements in PSA regional and provincial offices, website and social media platforms to register at RA Registration Centers whose locations are expected to be more accessible to the general public.Also, the PSA regional/provincial offices in the two regions will assist the RA in the conduct of mobile registrations by coordinating with officials of LGUs and barangays as per TOR 4.The PSA has done Step 1 registrations in the following Region IVA provinces and none yet for NCR as of January 08, 2021:ProvinceStep 1 Registrations [Cavite 20,506] Laguna 40,025] Batangas 216,819 Rizal 196,852 Quezon 142,878The registration at RA registration centers is expected to start in May 2021. The residents who have undergone Step 1 registrations are expected to have been successfully registered by the time the RAs are onboarded.By the time the RAs start operation, appointment and booking will be available by the residents through the PhilSys Web Portal where the RAs
			registration centers will be included as selectable sites for registration.
Q&A - 12	p. 53 Annex A Fingerprint (4+4+2) slap capture equipment	Is Liveness detection mandatory? We note that there are three *** against this in Page 54 of the document, but we are unable to find the reference to these asterisks. Please confirm.	The "Liveness" requirement under "Fingerprint (4+4+2) slap capture equipment" is optional. This requirement is hereby removed.
Q&A - 13		What is the procedure for Introducer or Guardian Based	The guidelines and procedures for Introducer-based and Guardian-based registrations are laid out in Policy and

Q&A Ref. No.	Specific Page / Section in the Bidding Docs.	Query/Issue	BAC Response/Clarification
		Registrations in the RA Registration Centre? Will the PSA be providing a Supervisor or a procedure to manage this?	Guidelines Manual for the PhilSys (PGMP) and Registration Work Instructions Manual for the PhilSys (RWIMP) which shall be made available to the Winning Bidders.
Q&A - 14	BB2-5	In reference to the bidding project for the Procurement of Services of Registration Agencies, we would like to respectfully inquire if we can request for an extension of additional 15 days from the February 1 submission date set for this bidding to have enough time for the intricate preparation of the technical proposal for this project.	Please refer to BB4-1.
Q&A - 15	BB2-5	May we also request that we be allowed to submit virtually to minimize the risk brought about by the Covid-19 pandemic specifically the more contagious new variant.	Bids must be duly received by the BAC Secretariat through manual submission of the documents on or before at 12:00noon on 02 February 2021.