BIDS AND AWARDS COMMITTEE

Supplemental Bid Bulletin No. 1

17 March 2021

Procurement on Supply, Delivery, and Managed Services of 2,800 Registration Kits for the Philippine Identification System (Philsys)

This Bid Bulletin No. 1 modifies respective portions of the Bidding Documents, issued on 03 March 2021.

The changes to the Bidding Documents, as indicated in the succeeding pages, are being issued in compliance with Section 22.5 of the Revised 2016 Implementing Rules and Regulations of RA 9184. Under this section, the procuring entity is directed to issue an amendment at least seven (7) days before the deadline for submission of the bid.

Except as expressly amended by this Bid Bulletin, all other terms and conditions of the Bidding Documents issued on 03 March 2021 shall remain unchanged and shall remain in full force and effect in accordance with their terms.

For guidance and information of all concerned.

(Sgd.)
MINERVA ELOISA P. ESQUIVIAS
OIC Deputy National Statistician
BAC Chairperson

Procurement on Supply, Delivery, and Managed Services of 2,800 Registration Kits for the Philippine Identification System (Philsys)

BID BULLETIN NO. 1

| Bid Bulletin No. | Reference | Amendments/Revisions |
|------------------------|--|--|
| BB1 - 1 | Section I. ITB - Submission of Bids: Request for an extension on the deadline of the submission and opening of bids | No extension. The deadline of submission and schedule of Opening of Bids are retained. |
| BB1 - 2 | Section VI. Schedule of Requirements: Request for an extension from 90 CD to 120 CD. | Section VI. Schedule of Requirements: "To be delivered within Ninety (90) calendar days from NTP." is hereby revised as follows: "The winning bidder shall deliver to PSA Provincial Offices 1745 kits within 90 calendar days after NTP and the remaining 1055 kits shall be delivered within 105 calendar days after NTP." Distribution for 2800 Registration Kits will be provided as Annex A. |
| BB1 - 3 | Confirmation of the quantity of Registration Kits in Section VI. Schedule of Requirements | Please refer to BB1 – 2 Annex A. |
| BB1 - 4 | Fingerprint (4+4+2) slap capture equipment Image Specification: ISO/IEC 19794-5:2011 B.1 AFISNormative | The image specification under fingerprint 4+4+2) slap capture equipment is hereby revised as follows: Image Specification: "ISO/IEC 19794-4:2011 B.1 AFISNormative" |
| BB1 - 5 | Region VI - Calabarzon | Region VI - Calabarzon is hereby amended as: Region IV - A Calabarzon |
| BB1 - 6 | TYPE C USB HUB Minimum of four (4) USB 3.0 and two (2) USB 2.0 ports | The TYPE C USB HUB Power Supply is hereby revised as follows: "The Power Supply is a detachable AC/DC power adapter. |

| Bid Bulletin No. | Reference | Amendments/Revisions |
|------------------------|--|--|
| DD4 7 | | With Minimum Specification of: Power Output: DC 2.1 A Power Source: AC Grid Source (110 V, 240 V) Output Current: 2.1 A Output Wattage: 10.5 W'' |
| BB1 - 7 | Page 43 - I. Specifications of Registration Kits 3. HD Webcam - Request the Operating Temperature of 0 - 50 C to be removed as this is relevant to DSLR. | The requirement on operating temperature under HD Webcam is hereby removed. |
| BB1 - 8 | Page 43 - I. Specifications of Registration Kits 3. HD Webcam - Request the EMC compliance - FCC Class A or equivalent to be removed as FCC Class A is relevant to DSLR, not Webcam | The technical specification for EMC Compliance is hereby removed under HD Webcam. |
| BB1 - 9 | Page 46 - I. Specifications of Registration Kits 5. Fingerprint - Request the Preview of >3 FPS JPEG lossless to be updated to JPEG 2000 lossless | Fingerprint (4+4+2) slap capture equipment is hereby revised as follows: |
| BB1 - 10 | Page 46 - I. Specifications of Registration Kits 5. Fingerprint - Request the Connectivity with USB-IF to be removed as there was a similar typo mistake in 2019 specification. | The specification for the Connectivity under Fingerprint (4+4+2) slap capture equipment is hereby revised as follows: "USB 2.0 or higher." |
| BB1 - 11 | Page 48 - I. Specifications of Registration Kits 6. Iris capturing equipment - Request the Preview of >3 FPS JPEG lossless to be updated to JPEG 2000 lossless. | The Preview specification under Iris capturing equipment is hereby revised as follows: "> 3 FPS JPEG 2000 lossless frames with quality score superimposed." |
| BB1 - 12 | Page 50 - I. Specifications of Registration Kits | The specifications for Compartment Feature under Hard Luggage Case are |

| Bid Bulletin No. | Reference | Amendments/Revisions |
|------------------------|--|--|
| | 10. Hard Luggage Case -Request the adjustable partition system compartment feature to be removed as fitted cutting design will allow a more rugged and better protection | hereby revised as follows: "Compartment Feature: fitted design" |
| BB1 - 13 | Page 51 - 7. INCIDENTAL SERVICES b. Support services for the provision of tools required for the assembly or maintenance of the Equipment. Within [4] hours from delivery of Equipment or within [24] hours days from the receipt of a request from the PSA Can we clarify the bidder's response for maintenance of the Equipment within [24] hours from the receipt of a request from the PSA? - Is it typo [24] hours days? | The first specification under the Measure column for row "b. Support services for the provision of tools required for the assembly or maintenance of the Equipment" is hereby revised as follows: "Within [4] hours from delivery of Equipment or within [24] hours or next available commercial flight to selected remote region/province from the receipt of a request from the PSA." |
| BB1 - 14 | Section V. Special Conditions of Contract 2.2 Partial payment is not allowed. | For the Section V. Special Condition of Contract 2.2 is hereby revised as follows: "Payment schedule is as follows: |
| | | Delivery of within 90 62% of 1745 kits days after with working MDS Schedule Payment Payment Payment Payment |
| | | Delivery of within 105 38% of contract with working MDS |
| BB1 – 15 | I. Specifications of Registration Kits PSA require Ink tank for low cost running with additional 2 ink tank refills of 150 ml. Can PSA accept lesser than 150 ml of tank refills | The technical specification for printer under media used is hereby revised as follows: "Ink tank for low cost running with additional 2 in tank refills of 140 ml." |

| Bid Bulletin No. | Reference | Amendments/Revisions |
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| | (black ink)? | |
| BB1 - 16 | Section VI. Schedule of Requirements: Note: Inspection within 60 days at the supplier's site from receipt of Notice to Proceed. | Section VI. Schedule of Requirements: "Note: Inspection within 60 days at the supplier's site from receipt of Notice to Proceed." Is hereby revised as follows: "Note: Inspection within 80 days at the supplier's site from receipt of Notice to Proceed." |

QUESTION AND ANSWER (AS OF 11 March 2021)

| O O A No | Deference | 0 | TWO Decrees |
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| Q&A No. | Reference | Query | TWG Responses |
| Q&A - 1 | Pg. 41 On Section VII-LAPTOP: 2x USB 3.0 1x USB 2.0 1 x USB Type C HDMI port to attach a second monitor | Can the requirement for the 1x USB 2.0 be removed or relaxed to optional? | The minimum specifications for the Port component of the Laptop are retained. However, the bidder may propose USB 3.0 instead of USB 2.0. The bidder may propose additional USB Ports. |
| Q&A - 2 | Pg. 42 On Section VII - HD WEBCAM Capture Mode | Kindly confirm Capture mode requirements as these are all software enabled by Registration Software provided by PSA. This is not enabled by hardware. | Yes, the capture mode functionalities are enabled by MDS that will be provided by the winning bidder. |
| Q&A - 3 | Pg. 42 HD WEBCAM Exception Image Specification - Full Frontal with FACE features, two palms next to the face, waist up photo. 6X4 mm | Exception Image Specification is software controlled via Registration Software provided by PSA and not hardware controlled? | Yes, exception images are controlled by the Registration Client Software. For details, please refer to: https://docs.mosip.io/platform/biometrics/mosip-device-service-specification |
| Q&A - 4 | Pg. 42 HD WEBCAM Image quality - ICAO - Full frontal image, +/- 5 degrees rotation, 24-bit RGB, white background, 35 mm width, 45 mm height. | ICAO full frontal compliance is software controlled via Registration Software provided by PSA and not hardware controlled as well? | ICAO compliance is enabled by the SDK. For details, please refer to: https://docs.mosip.io/platform/b iometrics/mosip-device-service-specification |
| Q&A - 5 | Pg. 48 EXTENDE D | To confirm, is it acceptable that we will propose a 23" monitor as dual display as it's higher | The minimum specification of extended portable colored monitor is retained. |

| Q&A No. | Reference | Query | TWG Responses |
|---------|---|---|--|
| | PORTABLE COLORED MONITOR1 4 inches LED screen | than the minimum specs? | |
| Q&A - 6 | Pg. 50 DEVICE SERVER The Device Server exposes the following external device APIs to manage devices: • Device Registration API • Device Deregistration API • Retrieve Encryption Certificate API | These APIs will be provided by PSA? | Yes. The API structure will be provided by the PSA. The device provider must develop the MDS with the PhilSys API structure for connecting with the management server. |
| Q&A - 7 | Pg. 50 DEVICE SERVER The device server and management server will be installed in the rack server. The rack servers shall be hosted in PSA Data Centers. | If Proponent will provide the hardware, the procuring entity will provide the rack space, electricity, LAN, power & cooling system? | Yes. The rack server space, electricity, LAN, power & cooling system will be provided by the PSA. |

| Q&A No. | Reference | Query | TWG Responses |
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| Q&A - 8 | Pg. 52 MANAGEMENT SERVER | Is it up to the proponent to recommend hardware server specs? The Management server will also be hosted by PhilSys? Who will be responsible for generating the device certificate | The minimum specifications for the hardware server are specified in pg. 51 Terms of Reference of the PBD. Yes, the management server will be hosted by PhilSys. The winning bidder shall be responsible for issuing trust certificates for its devices. |
| Q&A - 9 | Pg. 58 Responsibilities of Supplier Installation and testing of MDS to registration kits at the supplier's site. | Will there be a separate MDS server needed for testing at supplier site? | There is no requirement for an MDS server. However, the supplier may use its own server for the testing of MDS on Registration Kits at the supplier's site. |
| Q&A - 10 | Pg. 58 II SERVICE LEVEL AGREEMENT pg. 62 Software Warranty | To confirm that registration software to be installed is out of scope of this warranty? And PSA will provide an SLA to the supplier for registration software related incidents. | Yes, the PhilSys Registration Client Software is out of scope for the software warranty. The PSA will provide an SLA to the supplier for PhilSys Registration Software Client related incidents. |
| Q&A - 11 | Pg. 56 II SERVICE LEVEL AGREEMENT Pg. 62 SERVICE LEVEL TARGETS 9.1. Service Level Reporting: | Is it acceptable to the procuring entity if reporting is via an online ticket system? Is it acceptable to the procuring entity if the issue reporting (ticketing system) is accessible 24/7 and response & resolution be between 8AM - 6PM within Proponent operational hours? | Yes. The online ticket system is acceptable at no cost to the PSA. Yes. It is acceptable to issue a reporting system between 8 AM – 6 PM response and resolution time at no cost to the PSA. |
| Q&A - 12 | Pg. 58 DEPLOYMENT Validate the device providers/supplie | May we ask if PSA will provide a way how the devices (laptops / biometrics devices) will communicate to the management server at | it is the option of the winning bidder to conduct necessary testing with the management server within their premises prior to the deployment of registration kits to PSA Field |

| Q&A No. | Reference | Query | TWG Responses |
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| | rs at the management server, and issue certificates to individual device | PSA Data Center? Let's say the devices are being setup at a staging center at bidder site, will Philsys provide a way for us to see the management server (network)? | Offices. |
| Q&A - 13 | Pg. 62 8.2. Service Warranty: Supplier undertakes and warrants to provide the necessary services to address Incidents for a period of three (3) years from the date of delivery inclusive of all costs for repair, maintenance, replacement, and consumables. | What if the cause of the repair/ replacement is Users fault? Who will shoulder the pullout cost? | Warranty shall not cover damages due to the user's fault. |
| Q&A - 14 | Pg.29 DEPLOYMENT Prioritization of regions | Is there a preferred prioritization? | Please refer to BB1 - 2. |
| Q&A - 15 | Pg.29 DEPLOYMENT Availability of Philsys resources — Manpower to receive the hardware, electricity, tables and network | Will Philsys provide the necessary manpower to receive the hardware? Electricity? Tables and Network connectivity prior the commissioning /deployment of the hardware onsite? This will greatly save time. Will the schedule cover | Yes, the PSA will designate manpower to receive the delivery of hardware. The PSA will also provide the electricity, network connectivity, working tables, etc. prior to the commissioning /deployment of the hardware onsite. For delivery schedules, we may consider delivery on the |

| Q&A No. | Reference | Query | TWG Responses |
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| | | only Mon-Fri? | weekend if necessary. |
| Q&A - 16 | Pg.41 LAPTOP Hybrid Technology: 512 GB SSD (M.2 PCle) and 1 TB HDD | Can the requirement of 1TB be relaxed? Can we propose to increase the SSD to 1TB instead of proposing a hybrid 512GB SSD and ordinary 1TB HDD? | The requirement for storage for the laptop remains. This consists of: • 512 GB SSD (M.2 PCle); and • 1 TB HDD |
| Q&A - 17 | Pg.58 Supplier's Obligation d. Conduct of Training - training of PSA's personnel, at the Supplier's office, and/or on-site, in assembly, start- up, operation, maintenance, and/or repair by qualified personnel of the Supplier | Will this be conducted per batch subj. to the Supplier's discretion on schedule? | Yes, the training shall be conducted by batch. The winning bidder shall submit a training plan to be approved by the PSA. |
| Q&A - 18 | Pg.58 Supplier's Obligation Classroom training per Region/Province 5 online trainings | What are the expected deliverables from this activity? Will the 5 online trainings cover the entire proj. duration or does it pertains to # of online trainings to be facilitated per Region/ Province? | There shall be a total of five (5) online training per region/province. The training shall be related to the operation, troubleshooting, and maintenance of components of registration kits; |
| Q&A - 19 | Pg.58 Responsibilities of Supplier | Will Philsys provide a list of security protocols to apply on the reg kits e.g. disabled USB, BIOS Password etc? | Yes. |
| Q&A - 20 | Pg.58 Responsibilities of Supplier | Who will manage the user accounts/password/privile ges of the registration kits? | The technical team of PSA shall be responsible for the user accounts/ password/privileges of |

| Q&A No. | Reference | Query | TWG Responses |
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| | | | hardware and software. |
| Q&A - 21 | Pg.58 Responsibilities of Supplier | How will the registration software be provided? | The PSA shall provide an installer for PhilSys Registration Client Software to the winning bidder to enable testing of the MDS. |
| Q&A - 22 | Pg.58 Responsibilities of Supplier | How long is the installation of the registration software? | The installation of PhilSys Registration Client Software is estimated to run for one (1) hour including onboarding and data gathering. |
| Q&A - 23 | Pg.58 Responsibilities of Supplier | Is the registration software compatible with imaging strategies for faster deployment? | Yes. It can be done, but there still a need to extract TPM and attached devices to pair them up for onboarding. |
| Q&A - 24 | Pg.58 Responsibilities of Supplier | Can you describe the MDS certification process? On how the biometrics are certified and how long does it take? | There is no certification process for MDS. The MDS is a list of specifications for the biometric devices to communicate with the Registration Client Software through API calls in which the bidder must develop. |
| Q&A - 25 | Pg. 49 Printer | Is the "Printer" required to be inside the Hardcase Luggage? | Yes. The printer must be in the Hard luggage case. |
| Q&A - 26 | Pg. 16 Submission of Bids | Submission of Bids Will a document bearing an electronic signature be allowed? | Yes. Pursuant to GPPB Resolution 09-2020, bidders may submit documents bearing the electronic signature. |
| Q&A - 27 | Pg. 41 Technical Specifications | Is the battery pack not included in the requirements for the subject procurement? | Yes, the battery pack is not included in the terms of reference. |
| Q&A - 28 | Pg. 29 Section VI - Schedule of Requirements | Section VI - Schedule of Requirements Can the kits be delivered on a weekend? Or only weekdays? Will PSA provide manpower to receive the | Yes. PSA will provide the list of officials/staff that will receive the kits. Please refer to Q&A - 16. |

| Q&A No. | Reference | Query | TWG Responses |
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| | | kits onsite? | |
| Q&A - 29 | | Can an email confirmation on the certification of contracts be allowed or considered in the event that the Procuring Entity is on lockdown? | Yes. As long as the email contains the confirmation on the satisfactory completion of the project as stated in the SLCC. |
| Q&A - 30 | Pg. 29 Section VI - Schedule of Requirements | Inspection and Delivery of Registration Kits Will the kits be inspected again after delivery considering that it has been inspected at the site of the bidders (i.e testing for the application, SDKs)? | The kits will be tested again after delivery to ensure full integration and compliance to MDS. |
| Q&A – 31 | Page 16 - 20. Post- Qualification | Please confirm that sample kits or demo are not required. | Demo Kits are not required. |
| Q&A - 32 | Page 29 - Section VI. Schedule of Requirements | For planning purposes to deliver within 90 days, please confirm the expected date for NTP issuance from Post Qualification. | Based on the procurement timeline, the issuance of NTP is expected by the third week of May 2021. |
| Q&A – 33 | Page 29 - Section VI. Schedule of Requirements | For items delivered that include working MDS and SDKs, does this include MOSIP Management Client & Server? | Yes. |
| Q&A – 34 | Page 41 - I. Specifications of Registration Kits | 1. Laptop - Request the screen size of 14-14.1 inches to be updated to 14-15.6 inches for more cost-effective options and wider procurement selections. | The technical specification for screen size of Laptop is retained. |
| Q&A – 35 | Page 41 - I. Specifications of Registration Kits | | Yes. The battery usage of a laptop for registration is up to 6 hours of continuous usage |

| Q&A No. | Reference | Query | TWG Responses |
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| | | confirm this is applicable to power the laptop only | without other devices attached to it. |
| Q&A – 36 | Page 43 - I. Specifications of Registration Kits | 3. HD Webcam - Request the minimum resolution of 110-degree view to be updated to 90-degree view as registration is conducted in a controlled environment. Wide angle also produce fish eye effects causing image distortion. | The technical specification for minimum resolution of HD Webcam is retained. |
| Q&A – 37 | Page 48 - I. Specifications of Registration Kits | 7. Extended Portable Colored Monitor - Request the screen size of 14 inches to be updated to 13-16 inches for more cost effective options and wider procurement selections. | The screen size of 14 inches for Extended Portable Colored Monitor is retained. Please refer to Q&A -5. |
| Q&A – 38 | Page 52 - I. Specifications of Registration Kits | 12. Device Server - Rack Server Specifications, please confirm the followings: i) All IT Server hardware are procured, supplied & installed by PSA? | The supplier shall procure and supply the rack server hardware. The supplier shall install the device server and management server in the rack server hardware. The Rack Server Hardware shall be hosted at the PSA Data Centers. |
| Q&A – 39 | Page 52 - I. Specifications of Registration Kits | ii) Any server redundancy required in the deployment of Management Server? If so, Active/Active or Active/Passive? | The Management Server shall be deployed in Active/Passive configuration. |
| Q&A – 40 | Page 52 - I. Specifications of Registration Kits | iii) Would the complete server dedicated (as mentioned in the spec) for the management server or a slice of the Server resource be available? (as there are Licenses of VMware and VSphere mentioned)? | The complete server would be dedicated for the Management Server and Device Server. |

| Q&A No. | Reference | Query | TWG Responses |
|----------|--|---|--|
| Q&A – 41 | Page 52 - I. Specifications of Registration Kits | 12. Device Server - Rack Server Specifications, please confirm the followings on HSM: | Yes, PSA will provide access to HSM. |
| | | i) Are HSM(s) procured, supplied & installed by PSA? | |
| Q&A – 42 | Page 52 - I. Specifications of Registration Kits | ii) What are HSM specifications? What is the HSM (make/model) required? | The PSA will provide HSM Specification to the winning bidder. |
| Q&A – 43 | Page 52 - I. Specifications of Registration Kits | iii) Are HSMs configured in redundant mode (Active/Active or Active/Passive)? | HSMs are in Active/Active configuration. |
| Q&A – 44 | Page 52 - I. Specifications of Registration Kits | iv) Any HSM Backup requirements? | Details will be disclosed to the winning bidder. |
| Q&A – 45 | Page 43 - I. Specifications of Registration Kits | 2. Type C USB Hub - please clarify: i) TOR require minimum 6 USB port (four (4) USB 3.0 and two (2) USB 2.0 ports), can PSA also accept minimum six (6) USB 3.0 since USB 3.0 is backwards compatible. | The minimum specifications for the number of Ports under Type C USB Hub components requires a minimum of four (4) USB 3.0 and two (2) USB 2.0 ports. However, the bidder may propose USB 3.0 instead of USB 2.0. |
| Q&A – 46 | Page 43 - I. Specifications of Registration Kits | ii) TOR require "1 x Power adapter (5V / 2A)" is this the minimum requirement? i.e. Can PSA also accept 5V/4A. | The minimum requirement for a Power adapter is 5V / 2A. However, the supplier may propose better specifications. A 5V/4A adapter is acceptable. |
| Q&A – 47 | Page 43 - I. Specifications of Registration Kits | iii) TOR require connection: USB Type C connection; can PSA also accept USB Type A? | The minimum technical specification for Type C USB Hub Connection is retained. |
| Q&A – 48 | Page 22 - Advance Payment and Terms of Payment | Please confirm the followings: 1) Whether PSA will provide down payment of 15%? | Please refer to BB1 - 14. |
| Q&A – 49 | Page 22 - | 2) what are the payment | Payment shall be made after |

| Q&A No. | Reference | Query | TWG Responses |
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| | Advance Payment and Terms of Payment | milestone for the contract price? | COA inspection, installation and testing of Management and Device Servers, and delivery at the PSA Provincial Offices. Please refer to BB1 - 14. |
| Q&A - 50 | Page 22 - | 3) What is the payment | Payment will be ADA. |
| | Advance Payment and Terms of | term upon invoice submission? | The following are the checklist of payments: |
| | Payment | | complete documents from the BAC |
| | | | 2. Signed PAR and DR |
| | | | Inspection and Acceptance Report |
| | | | 4. Sales invoice |
| | | | 5. Billing statement |
| Q&A – 51 | Page 22 - Advance Payment and Terms of Payment | 4) Whether PSA will issue any acceptance certificate upon delivery of enrollment kits, if yes what is the timelines for PSA to issue acceptance certificate? | The PSA will issue an acceptance certificate within fourteen (14) days upon successful User Acceptance Test (UAT) and complete delivery at final destination. |
| Q&A – 52 | Page 29 - Section VI. Schedule of Requirements | As mentioned in the Schedule of Requirements; the bidder is require to delivered within Ninety (90) calendar days from NTP. Can we have the confirmation from PSA that the Inspection is within 60 days after delivery at the supplier's site i.e., in Manila? i.e., 90 days (delivery) + 60 datys (inspection) | For schedule of Requirements for delivery, Please refer to BB1 -2 and BB1 - 16. |
| Q&A - 53 | Page 29 - Section VI. Schedule of Requirements | As mentioned in the Schedule of Requirements; the bidder is require to delivered within Ninety (90) calendar days from | Please refer to BB1 - 2. |

| Q&A No. | Reference | Query | TWG Responses |
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| | | NTP. In view of the current COVID pandemic and the global shortage electronic chips & components, can we request PSA to extend the delivery from 90 days to 120 days? | |
| | | Can the bidder propose to deliver the kits in batches? | |
| | | https://www.washingtonpo st.com/technology/2021/0 3/01/computer-chip- shortage-explainer-qa/ https://www.reuters.com/a rticle/chip-shortage- idINL8N2IS05Y | |
| Q&A – 54 | | Are there battery specifications that the PSA requires for the laptop? (Type of battery, etc.) | None. |
| Q&A – 55 | | Would PSA allow alternative solutions with less moving parts? | The supplier shall provide solution that complies with the minimum technical specifications as spelled out in the TOR. |
| Q&A – 56 | In Section VI Schedule of Requirement | The 1 lot quantity is 2800, however in the second tabulation of registration kit per delivery sites the total number of kits is 2804, which of the quantities shall we consider? | Please refer to BB1 – 2 Annex A. |
| Q&A – 57 | In page 43 Type C USB Hub | is it acceptable if all 4 ports are 4.0 | Please refer to Q&A - 45. |
| Q&A – 58 | In page 59 item 6.14 under Responsibility of Supplier | Will PSA shoulder all board and lodging and transportation of all participants of this classroom training in the region/province? | All expenses related to training materials and meals shall be shouldered by the winning bidder except the board, lodging and transportation. |

| Q&A No. | Reference | Query | TWG Responses |
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| Q&A – 59 | In page 60, letter a in item 7.1 under Incidental Services | Is the tutorial/training mentioned here separate session from the classroom regional/province training mandated under Responsibilities of Supplier in page 59 item 6.14? | The training mentioned in 6.14 and 7.1 a are the same. |
| Q&A – 60 | In page 60, letter a in item 7.1 under Incidental Services | in the Measure column, is the next available commercial flight to selected remote region/province (e.g., Batanes) acceptable to PSA? | Please refer to BB1 - 13. |
| Q&A – 61 | In Page 61, letter d in item 7.1 under Incidental Services | If it is agreed that the training of PSA personnel is at the supplier's office, is it acceptable that PSA will shoulder all participant's board and lodging and air transportation for this training? | Please refer to Q&A - 59. |
| Q&A – 62 | In Page 61, letter d in item 7.1 under Incidental Services | If on-site, can you consider 1 week upon receipt of request from PSA? | Services under 7.1 d is |
| Q&A – 63 | | We respectfully request for 2 weeks extension on the bid submission. | Please refer to BB1 -1. |
| Q&A – 65 | | We respectfully request for 120 days project delivery instead of 90 days from NTP. | Please refer to BB1 - 2. |
| Q&A – 65 | | May we know what is the payment schedule and milestone of this procurement? | Please refer to BB1 - 14. |
| Q&A – 66 | | Is a per site acceptance and warranty acceptable to PSA? Once delivered to the site, tested with the | Please refer to Q&A - 51. |

| Q&A No. | Reference | Query | TWG Responses |
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| | | application client of PSA's existing BioSP and onsite training to local personnel PSA will provide an acceptance certificate. | |
| Q&A – 67 | No Payment terms indicated in the bid documents | | Please refer to BB1 – 14. |